





## How to Register for iCity Online Citizen Portal – Water & Sewer

1. Obtain your Access Code/PIN and Account Number. See the sample below. Property owners can also email [admin@eganville.com](mailto:admin@eganville.com) to request the Access Code/PIN.

<b>TOWNSHIP OF BONNECHERE VALLEY</b> P.O BOX 100 49 BONNECHERE ST E EGANVILLE ON K0J 1T0 Phone: (613) 628-3101 Fax: (613) 628-1336			
		<b>Monthly Utilities Invoice</b>	
<b>Account #:</b> 000 0000000 000 <b>Service Address:</b> 123 MAIN ST		<b>Billing Date:</b> 01-Aug-2025 <b>Bill From:</b> 01-Jul-2025 <b>Batch #:</b> 2025080101 <b>Bill To:</b> 31-Jul-2025	
		 * U 8 0 3 9 0 6 5 3 1 3 0 0 0 0 *	
<b>SMITH, JOHN</b> <b>123 MAIN ST</b> <b>EGANVILLE ON K0J 1T0</b>		Make Cheque Payable to TOWNSHIP OF BONNECHERE VALLEY	
		<div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">Enter Amount Enclosed</div>	
		 * 6 5 3 . 8 5 *	
		<b>Account Balance \$</b> 653.85	
		<b>Amount Due \$</b> 653.85	
<hr/> <small>Please detach and return top portion with payment. Retain bottom portion for your records.</small>			
<b>Account # :</b> 000 0000000 000 <b>Service Address:</b> 123 MAIN ST		<b>Billing Date:</b> 01-Aug-2025 <b>Bill From:</b> 01-Jul-2025 <b>Batch #:</b> 2025080101 <b>Bill To:</b> 31-Jul-2025	
<b>Account Details From: 01-Aug-2025</b>		<b>Pin/Access Code</b> 99999	

2. Visit the Township of Bonnechere Valley website <https://www.bonnecherevalleytwp.com/> and click on **iCity Online Citizen Portal**

Phone: (613) 628-3101 - Fax: (613) 628-1336 Hours: Monday to Friday 8:30 am to 4:00 pm




[iCity Online Citizen Portal](#) [BUSINESS](#) [EVENTS](#) [NEWS](#) [CONTACT](#)

[Council & Staff](#) [Departments](#) [Economic Development](#) [In Our Backyard](#) [Residents](#) [Tenders and Tax Sales](#) [Election](#)

[Home](#) >>

# The Township of Bonnechere Valley



### Notices


5 notices [see all](#)


- Notice of Cty OPA Public Meeting
- Recycling Calendar
- Enbridge Information
- Notice of Cty OPA Application
- Notification of Construction and Lane Closures - 2024-4009

EST. **BONNECHERE** 2001

W A I T E Y T O W N S H I P

3. Click on **Link & Register**



[Login](#) 

[Home](#) [Online Services ▾](#) [Link & Register](#)

## Welcome to Bonnechere Valley's Online Services


The Township of Bonnechere Valley now brings you the convenience of managing your accounts online and at any time. To use the Online Services, property owners will need their Access/PIN Number which is printed on the tax bill or water bill. Property owners can also obtain their Access/PIN Number by emailing the Township office [here](#). We are dedicated to protecting your privacy and safeguarding your personal financial information. This is a secure site.


Upon successful login, you will be given access to the Online Services applicable to your account. To link and register your account click [here](#)

Tax and Water payments can be made online by setting the township up as a payee through your online financial institution. For more information, please visit <https://www.bonnecherevalleytwp.com/>

This site is best accessed using Google Chrome or Firefox. Handheld devices are not recommended.

## Quick Links


[Property Tax](#)


[Utility Billing](#)

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4. Click on **Show Me How**

[Login](#) 



[Home](#) [Online Services](#) [Link & Register](#)

## Welcome to Online Services

User Name:

Password:

Login

Not Setup for Access on our Site?


Online account registration gives you the freedom to access all of your accounts through a single, safe, and secure access point.


Show Me How

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5. Click **Select Account Type**, then select **UB – Utility Billing**

[Login](#) 

[Home](#) [Online Services](#) [Link & Register](#)

### What type of Account are you trying to add?

Select Account Type ▼

Select Account Type

PT-Property Taxes


UB-Utility Billing

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- Enter the first three digits of your Account Number in the first box, enter the next seven digits in the second box, and enter the last three digits in the last box.

[Login](#)



[Home](#) [Online Services](#) [Link & Register](#)

### Add UB Account


Please enter your full UB account number and your access/pin code located on your bill.

**TOWNSHIP OF BONNECHERE VALLEY**  
PO BOX 100 49 BONNECHERE ST E  
EGANVILLE ON KIM ITB  
Phone: (613) 626-3101  
Fax: (613) 626-1136

**Monthly Utilities Invoice**

Account #: 000 000000 000  
Service Address: 123 MAIN ST

SMITH, JOHN  
123 MAIN ST  
EGANVILLE ON KIM ITB



Billing Date: 01-Aug-2025 Bill From: 01-Jul-2025  
Batch #: 2025080101 Bill To: 31-Jul-2025

Enter Amount Enclosed

Account Balance \$ 655.85  
Amount Due \$ 655.85

Please detach and attach top portion with payment. Retain bottom portion for your records.

Account #: 000 000000 000  
Service Address: 123 MAIN ST

Billing Date: 01-Aug-2025 Bill From: 01-Jul-2025  
Batch #: 2025080101 Bill To: 31-Jul-2025

Account Details From: 01-Aug-2025 Pin/Access Code 9999

Account Number: 039 XXXXXXX 000

Access Code / Pin:

Please Notify me by Email that my Utility Bill is Ready: ☐

I will View my Utility Bill Online: ☒

Attach a PDF Copy of the Utility Bill to the Email: ☐

Email Address:

Verification Code:


[Send Verification Email](#)

Cancel

Save

## 7. Enter the Access Code/PIN

[Login](#)



[Home](#) [Online Services](#) [Link & Register](#)

### Add UB Account


Please enter your full UB account number and your access/pin code located on your bill.

**TOWNSHIP OF BONNECHERE VALLEY**  
P.O. BOX 100 49 BONNECHERE ST E  
EGANVILLE ON K8J 1T0  
Phone: (613) 628-3101  
Fax: (613) 628-1336

**Monthly Utilities Invoice**

Account #: 000 0000000 000  
Service Address: 123 MAIN ST

SMITH, JOHN  
123 MAIN ST  
EGANVILLE ON K8J 1T0



Billing Date: 01-Aug-2025 Bill From: 01-Jul-2025  
Batch #: 2025080101 Bill To: 31-Jul-2025

Make Cheque Payable to  
TOWNSHIP OF BONNECHERE VALLEY

Enter Amount Enclosed

Account Balance \$ 653.85  
Amount Due \$ 653.85

Please detach and return top portion with payment. Return bottom portion for your records.

Account #: 000 0000000 000  
Service Address: 123 MAIN ST

Billing Date: 01-Aug-2025 Bill From: 01-Jul-2025  
Batch #: 2025080101 Bill To: 31-Jul-2025

Account Details From: 01-Aug-2025 Pin/Access Code 9999

Account Number: 039 06017600 000

Access Code / Pin: \*\*\*\*\*

Please Notify me by Email that my Utility Bill is Ready: ☐

I will View my Utility Bill Online: ☐


Attach a PDF Copy of the Utility Bill to the Email: ☐


Email Address:  [Send Verification Email](#)

Verification Code:

[Cancel](#) [Save](#)

## 8. Select your preferences

[Login](#) 



[Home](#) [Online Services](#) [Link & Register](#)

### Add UB Account

Please enter your full UB account number and your access/pin code located on your bill.

**TOWNSHIP OF BONNECHERE VALLEY**  
PO BOX 100-49 BONNECHERE ST E  
EGANVILLE ON KIM ITD  
Phone: (613) 628-3101  
Fax: (613) 628-1336

**Monthly Utilities Invoice**

Account #: 000 0000000 000  
Service Address: 123 MAIN ST

Billing Date: 01-Aug-2025 Bill From: 01-Jul-2025  
Batch #: 2025080101 Bill To: 31-Jul-2025

SMITH, JOHN  
123 MAIN ST  
EGANVILLE ON KIM ITD

Account Balance \$ 653.85  
Amount Due \$ 653.85

Please detach and return top portion with payment. Retain bottom portion for your records.

Account #: 000 0000000 000  
Service Address: 123 MAIN ST

Billing Date: 01-Aug-2025 Bill From: 01-Jul-2025  
Batch #: 2025080101 Bill To: 31-Jul-2025

Account Details From: 01-Aug-2025 Pin/Access Code 99999

Enter Amount Enclosed

Account Balance \$ 653.85  
Amount Due \$ 653.85

Account Number: 039 XXXXXXX 000

Access Code / Pin: \*\*\*\*\*

Please Notify me by Email that my Utility Bill is Ready: ☒

I will View my Utility Bill Online: ☐

Attach a PDF Copy of the Utility Bill to the Email: ☒

Email Address:

Verification Code:

[Send Verification Email](#)

[Cancel](#) [Save](#)



9. Enter your email address and click **Send Verification Email**

[Login](#)

[Home](#) [Online Services](#) [Link & Register](#)

### Add UB Account

Please enter your full UB account number and your access/pin code located on your bill.

**TOWNSHIP OF BONNECHERE VALLEY**  
P.O. BOX 180 49 BONNECHERE ST E  
EGANVILLE ON KIJ 1T8  
Phone: (613) 628-3101  
Fax: (613) 628-1336

**Monthly Utilities Invoice**

Account #: 000 0000000 000  
Service Address: 123 MAIN ST

**SMITH, JOHN**  
123 MAIN ST  
EGANVILLE ON KIJ 1T8

Billing Date: 01-Aug-2025 Bill From: 01-Jul-2025  
Batch #: 2025080101 Bill To: 31-Jul-2025

Make Cheque Payable to  
TOWNSHIP OF BONNECHERE VALLEY

Enter Amount Enclosed

Account Balance \$ 655.85  
Amount Due \$ 655.85

Please detach and return top portion with payment. Retain bottom portion for your records.

Account #: 000 0000000 000  
Service Address: 123 MAIN ST

Billing Date: 01-Aug-2025 Bill From: 01-Jul-2025  
Batch #: 2025080101 Bill To: 31-Jul-2025

Account Details From: 01-Aug-2025 Pin/Access Code 99999

Account Number: 039 XXXXXXXX 000

Access Code / Pin: \*\*\*\*\*

Please Notify me by Email that my Utility Bill is Ready: ☒

I will View my Utility Bill Online: ☐

Attach a PDF Copy of the Utility Bill to the Email: ☒

Email Address:  **Send Verification Email**

Verification Code:

**Cancel** **Save**

10. Retrieve the Verification Code from your email and enter the code, then click **Save**. The email will come from [ebilling@eganville.com](mailto:ebilling@eganville.com). Check your spam/junk folder if you are having trouble receiving the email.

### What type of Account are you trying to add?

UB-Utility Billing

Verification code has been sent to  This code will be active for 15 minutes.

Add UB Account

Please enter your full UB account number and your access/pin code located on your bill.

**TOWNSHIP OF BONNECHERE VALLEY**  
PO BOX 100 49 BONNECHERE ST E  
EGANVILLE ON K8J 1T0  
Phone: (613) 628-3101  
Fax: (613) 628-1336

**Monthly Utilities Invoice**

Account #: 000 0000000 000      Billing Date: 01-Aug-2025    Bill From: 01-Jul-2025  
Service Address: 123 MAIN ST      Batch #: 2025080101    Bill To: 31-Jul-2025

SMITH, JOHN  
123 MAIN ST  
EGANVILLE ON K8J 1T0

Make Cheque Payable to  
TOWNSHIP OF BONNECHERE VALLEY

Enter Amount Enclosed

Account Balance \$ 653.85  
Amount Due \$ 653.85

Please detach and return top portion with payment. Return bottom portion for your records.

Account #: 000 0000000 000      Billing Date: 01-Aug-2025    Bill From: 01-Jul-2025  
Service Address: 123 MAIN ST      Batch #: 2025080101    Bill To: 31-Jul-2025

Account Details From: 01-Aug-2025      Pin/Access Code 9099

Account Number: 

039

000

Access Code / Pin: 

\*\*\*\*\*

Please Notify me by Email that my Utility Bill is Ready: ☒

I will View my Utility Bill Online: ☐

Attach a PDF Copy of the Utility Bill to the Email: ☒

Email Address: 

XXXX@XXXXX.com

Send Verification Email

Verification Code 

\*\*\*\*\*

Cancel

Save

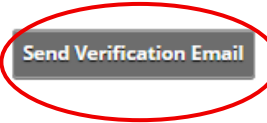
## 11. Create a Username

Just a couple more steps to setup your personal access account for the site.

User Name: Please use only letters, numbers, periods, dashes and underscores.

Password: Your password must contain 12 characters including at least 1 special character.

Check your spam/junk email if you are having trouble receiving your emails.

User Name:	<input type="text" value="BonnechereValley"/>	
Email Address:	<input type="text" value="XXXX@XXXXX.com"/>	
Verification Code:	<input type="text"/>	
Password:	<input type="password"/>	
Confirm Password:	<input type="password"/>	
<div><input type="button" value="Back"/> <input type="button" value="Save"/></div>		

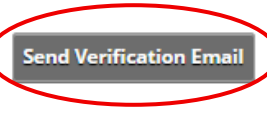
## 12. Click **Send Verification Email**

Just a couple more steps to setup your personal access account for the site.

User Name: Please use only letters, numbers, periods, dashes and underscores.

Password: Your password must contain 12 characters including at least 1 special character.

Check your spam/junk email if you are having trouble receiving your emails.

User Name:	<input type="text" value="BonnechereValley"/>	
Email Address:	<input type="text" value="XXXX@XXXXX.com"/>	
Verification Code:	<input type="text"/>	
Password:	<input type="password"/>	
Confirm Password:	<input type="password"/>	
<div><input type="button" value="Back"/> <input type="button" value="Save"/></div>		

13. Retrieve the Verification Code from your email and enter the code. The email will come from [it@eganville.com](mailto:it@eganville.com). Check your spam/junk folder if you are having trouble receiving the email.

## Just a couple more steps to setup your personal access account for the site.

User Name: Please use only letters, numbers, periods, dashes and underscores.

Password: Your password must contain 12 characters including at least 1 special character.

Check your spam/junk email if you are having trouble receiving your emails.

User Name:

Email Address:

[Send Verification Email](#)

Verification Code:

Password:

Confirm Password:

[Back](#)

[Save](#)

14. Create a password. Retype to Confirm Password, then click **Save**.

Just a couple more steps to setup your personal access account for the site.


User Name: Please use only letters, numbers, periods, dashes and underscores.

Password: Your password must contain 12 characters including at least 1 special character.

Check your spam/junk email if you are having trouble receiving your emails.

User Name:	<input type="text" value="BonnechereValley"/>	
Email Address:	<input type="text" value="XXXX@XXXXX.com"/>	<input type="button" value="Send Verification Email"/>
Verification Code:	<input type="text" value="*****"/>	
Password:	<input type="password" value="*****"/>	
Confirm Password:	<input type="password" value="*****"/>	
<div><input type="button" value="Back"/> <input type="button" value="Save"/></div>		

15. Your account is now linked to your profile. You can click on the account to view the account information. If you need to link another water & sewer or tax account to your profile, click on the Select Account Type drop down arrow and follow the steps.



HomeOnline Services ▾Link & Register

## Account Management

Hi

Click on a row to access one of your existing accounts.

Accounts

Show 10 ▾ entries

Search:

Action	Module	AccountCode	Name	Linked
Edit	UB-Utility Billing	039- -000		Linked

Print


Showing 1 to 1 of 1 entries

FirstPrevious1NextLast

### Need to Add an Account?

Select Account Type ▾

Version:



Edit Profile

My Account